

Emergency Phone Numbers

緊急電話

kinkyū denwa

Please stay calm and ask for help when you have a medical emergency, a fire emergency, a traffic accident, or experience a crime such as a robbery.

When you want to make an emergency call by public phone, lift the receiver, firmly press the red button, and then dial the appropriate number. You can also call 119 and 110 from your mobile phone. When you call 110, the Matsuyama Police Department will handle your call. They have interpreters available.

You can also call the Niihama Police Station directly. Please use the Japanese expressions shown below to explain the situation and state your name and address. It will be helpful if you keep the Niihama Police Station phone number with you.

You need to tell them your situation and where you are.

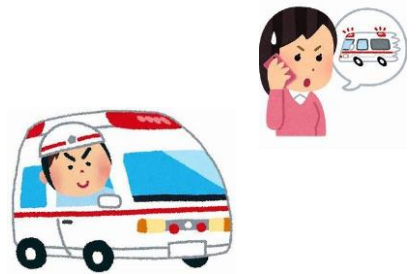
Police Dept.

Dial 110 or 0897-35-0110 Niihama Police Station TRAFFIC ACCIDENTS, CRIMES, etc. (The area code is not necessary when you call 110.)	
Traffic accident!	kōtsūjiko desu!
Thief!	dorobō desu!
Help please!	tasukete!



Fire Dept.

Dial 119 FIRE and AMBULANCE (The area code is not necessary)	
Fire!	kaji desu!
Ambulance, please!	kyūkyūsha onegaishimasu!



Tell the operator what has happened in Japanese and where you are.

My name is	watashi wadesu.
My address is	jūsho wadesu.
My phone number is	denwa bangō wadesu.
The place where I am now is	watashi wa ima ni imasu.

If you don't speak Japanese, ask someone around you to tell the operator where you are by saying "koko ga dokoka tsutaete kudasai."

Disaster Preparedness

防災情報
bōsai jōhō



Emergency Card for Foreigners

Made by EPIC (Ehime Prefecture International Center)

(A4 size)



(card size)



Please be ready for what to do and where to evacuate if a disaster occurs.

Police Department

警察署
keisatsusho



Niihama Police Station (niihama keisatsusho 新居浜警察署)

Address 新居浜市 久保田町 3-9-8

Niihama-shi Kubota-chō 3-9-8

TEL: (0897) 35-0110

Theft

1. Call the police department by dialing 110 or go directly to the nearest police box. If you dial 110, you will be connected to the police. There is an English translator available. If there is no one at the police box, use the phone there. Dial 12. You will be connected to the same phone service with a translator.
2. In the event of your bankbook or cashcard being stolen, first contact the police. Then contact your bank as soon as possible to stop all transactions.

Lost and Found Items

If you inform the police when you lose something, you will be contacted when the item is found. If you find an item, turn it in at any police box. If no one claims it after 6 months, you may claim it.

Traffic Accidents

If you are involved in a traffic accident, what should you do?

The number of traffic accidents involving foreign workers living in Japan has been increasing recently.

Below are guidelines you must follow if you are involved in a traffic accident:

1. If you are involved in a traffic accident, verify the name, address, telephone number and license plate number of the other party/parties in the accident.
2. Inform the police that an accident has occurred on the day of the accident. Even if you are overstaying your visa and are afraid of contacting the police, you must still inform them. The reason for this is that you must have an official traffic accident certificate issued by the police station whose jurisdiction covers the actual site of the accident to obtain compensation for damages from the violator or an insurance company.

(Call 119 for an ambulance and 110, or 0897-35-0110 to summon the police.)

Lost

Any police officer will assist you in finding your way.

Legal Matters

If a foreigner is arrested, he or she will be examined by a police officer through an interpreter certified by the police or by a police officer with foreign language ability (English or another language). No contact is allowed with any other person for 48 hours after arrest except for a lawyer. The investigation period is 10 days, after which the case will be presented to the court for prosecution or, if further investigation is required, another 10-day incarceration period will be requested.

Information Available from the Ehime Prefectural Police

The website of the Ehime Prefectural Police contains a variety of useful information for foreigners. Some information is available in English, Chinese, Korean, Vietnamese, and Spanish, but the amount and quality of the information varies by language.

The most extensive information is available in English.

This includes:

- Procedures for reporting a crime, accident, or lost property
- The flow of police and legal procedures after a crime has been committed
- Support services available for crime victims
- Procedures for switching to a Japanese driver's license
- Traffic rules for cars and bicycles
- Procedures for applying for a criminal record certificate
- Protection and support available for victims of domestic violence
- How to avoid unwittingly becoming involved in illegal activities
- How to protect yourself from natural disasters

The English information is available at:

<https://www.police.pref.ehime.jp/foreigner/english.htm>